

Intro To Manhattan EEM

For Cato Corporation & Associated Vendors

For questions or support, please contact

Vendor Compliance@catocorp.com

8100 Denmark Road • Charlotte, NC 28273 • 704-554-8510 P.O. Box 34216 • Charlotte, NC 28234



TOPICS

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Log in

Enter your Username and Password on the main screen to log into your Manhattan workspace

https://eem.catocorp.com:12001

Vendor Login = vendornumber_admin (ex: 1234_admin)

Password = Pa55w0rd! (* note the 0 is a zero)

You will be asked to change your password upon initial login.





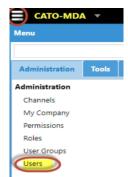


'GO LIVE' – Initial Steps

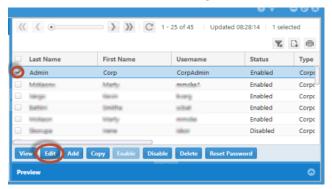
- 1) Log in at https://eem.catocorp.com:12001
- 2) Change password if requested
- 3) Use the CATO-EEM drop-down menu and select CATO-MDA



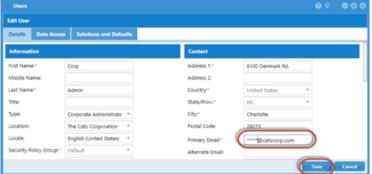
- 4) Go to the menu
- 5) Select 'Users'



6) Select the user and click 'Edit'



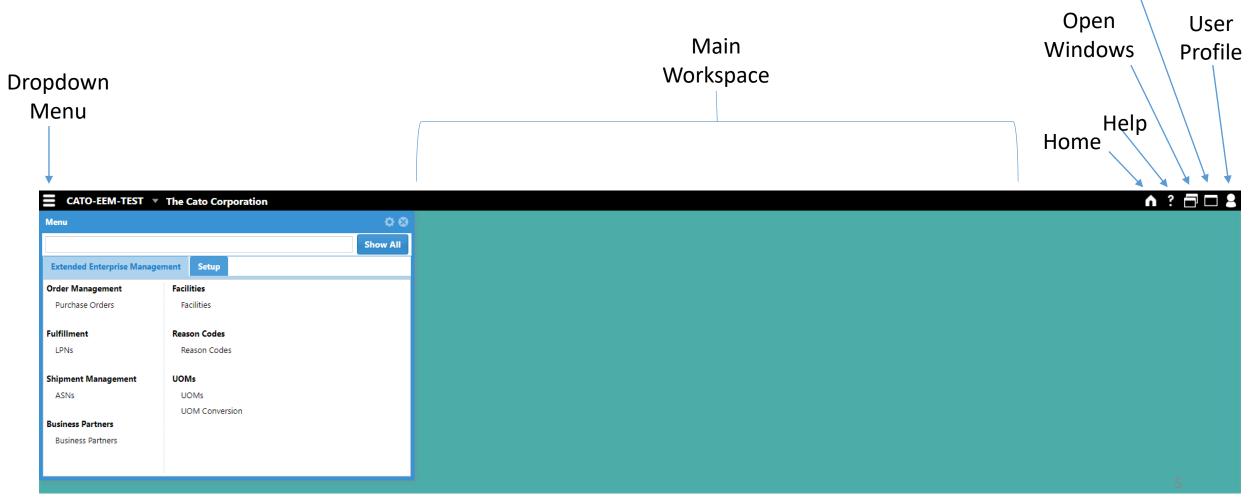
- 7) Add your email in 'Primary Email'
- 8) Click 'Save"





EEM Homepage

Workspaces

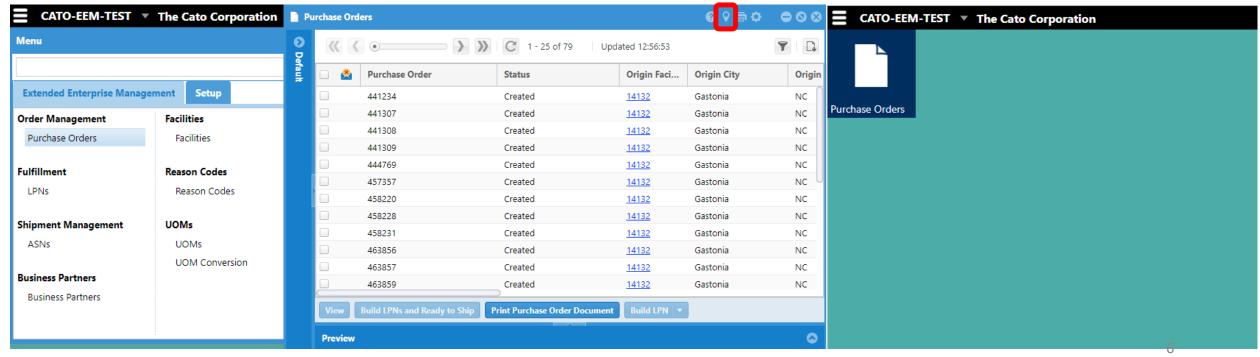




How to Pin Tiles

- Click on Menu
- Select Purchase Orders
- Click 9 Icon
- Tile is pinned to Workspace

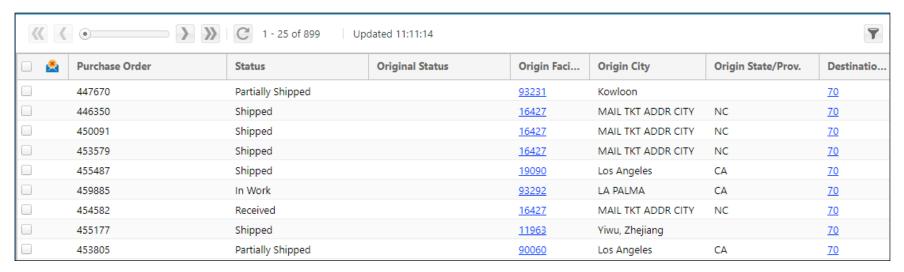
• Tiles serve as shortcuts. You can add and arrange them in your preferred order. Tile your most used pages!





Purchase Order – Purchase Order Status

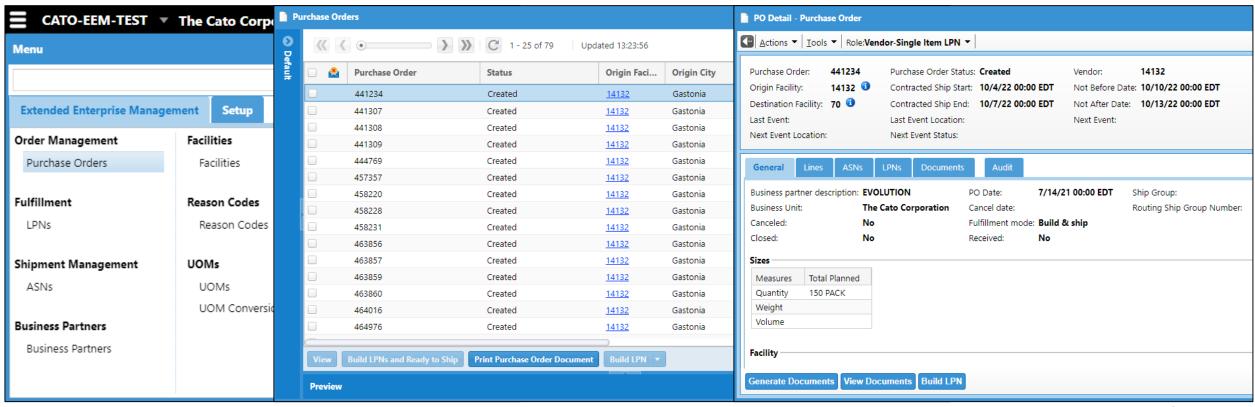
- <u>Created</u> New PO is created, no LPNs or ASNs
- <u>In Work</u> LPNs exist, but no LPNs on an ASN
- Partially shipped At least one LPN has been shipped on ASN
- Shipped All quantities shipped on an ASN for PO
- <u>Receiving Started</u> Receiving has begun or is completed, but item quantity shipped is less than ordered quantity
- Received Receiving is completed and shipped quantity = order quantity for all lines
- <u>Canceled</u>





Look Up PO

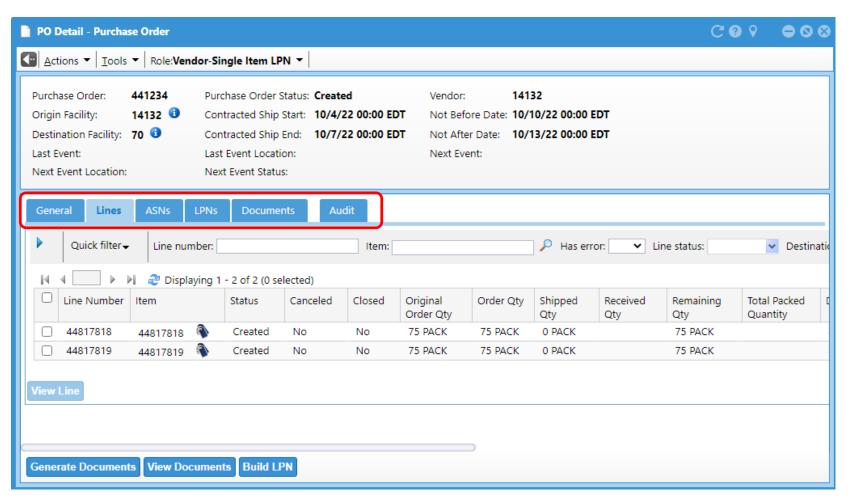
- Select Purchase Orders from Menu or double click tile on workspace
- Double click Purchase Order number to open details or select and click "view"





Look Up PO (continued)

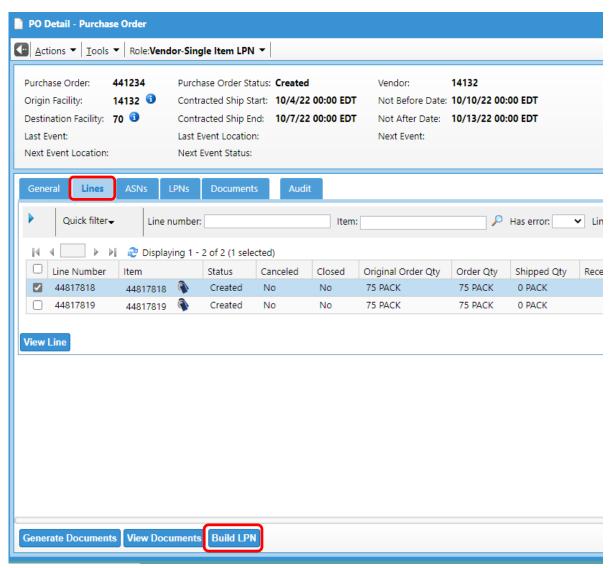
• Tabs show more info on PO





Build LPNs

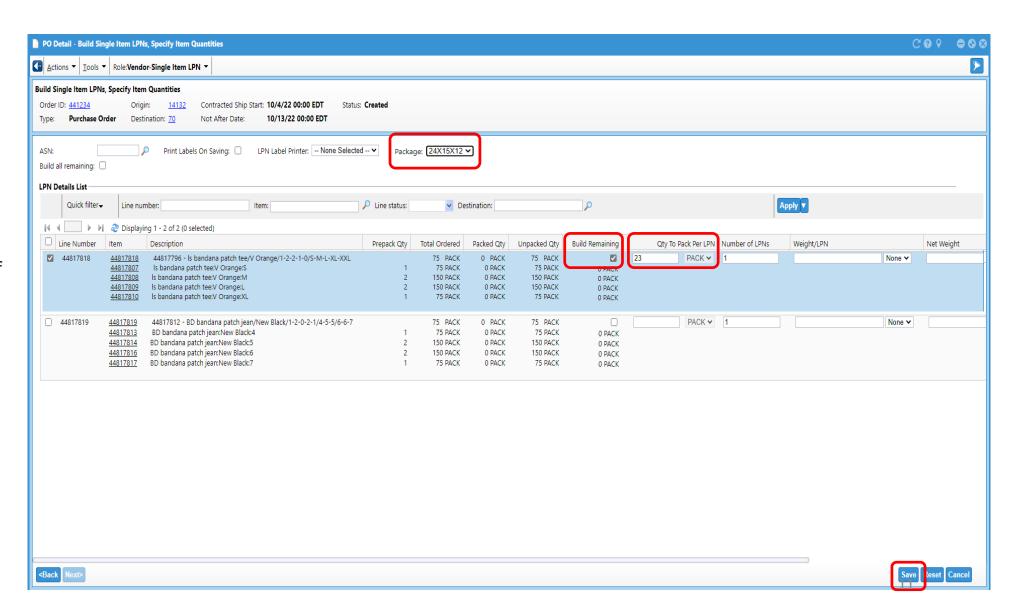
- Select the Lines tab on a PO
- Click "Build LPN"
- LPN stands for License Plate Number. It assigns a unique number/barcode to each carton.





Build LPNs

- For Package, select "24x15x12"
 - *Choose "none" if using a different size.
- Select the lines
- On first build, select "Build Remaining"
- In the "Qty To Pack Per LPN" field — Key the the # of PACKS or SKUs you have put in each carton. (In this image we are packing 23 PACKS into each carton)
- Add weight per carton to 'Weight/LPN' and select 'lb' (do not use the LBS)
- Country of Origin will be a three or four letter code like CHN (CHINA)
- Click Save



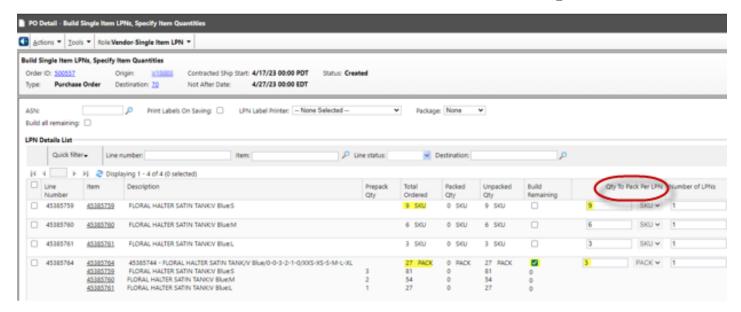


Build LPNs continued – sku vs pack

Oty To Pack Per LPN – This # is determined by how many ordered SKUs or packs will go into one carton.

- The image below shows an ecomm order of 9 sku being packed into one carton, 6 sku into another carton, and 3 sku into another carton.
- The last line shows <u>27 packs</u> have been ordered, and <u>3 packs</u> will be placed into each carton by the vendor. The 'Build Remaining' box is checked here so that multiple LPNs (cartons) with <u>3 packs</u> in each will be built.

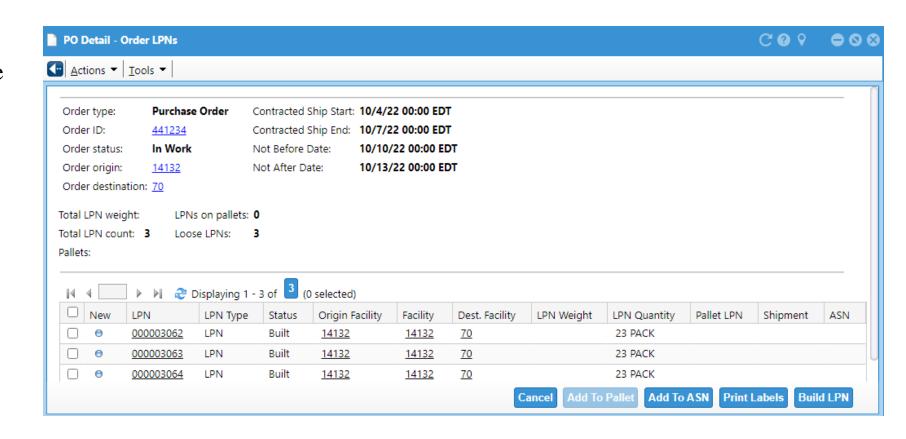
**NOTE: (sku = saleable item/eaches) & (Pack = assortment pack(s))





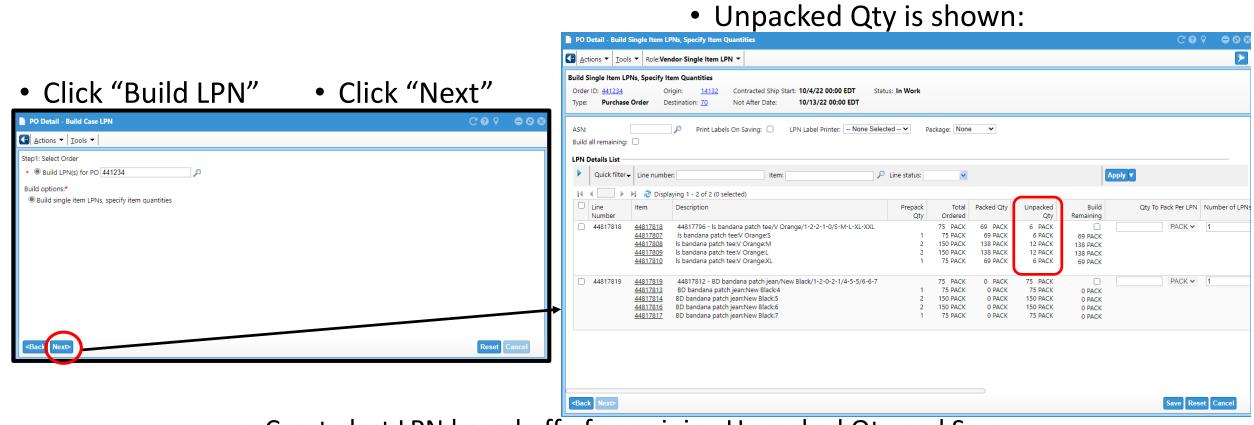
LPNs continued

- LPNs are created! In this image we have 3 cartons, each containing 23 packs.
- If there are any remaining quantities left for the line, click Build LPN (see next screen).
- If finished building all needed LPNs, continue to next steps.





LPNs – If there are Residual Quantities



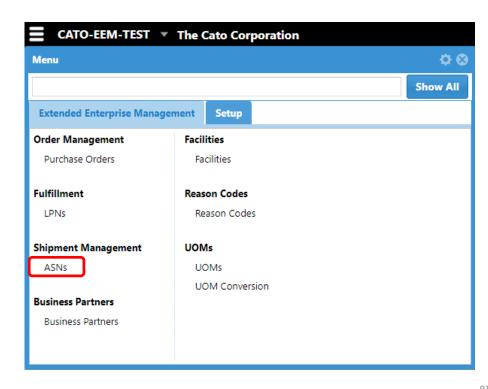
- Create last LPN based off of remaining Unpacked Qty and Save.
 - For the residual qty, do not click on 'Build Remaining.'

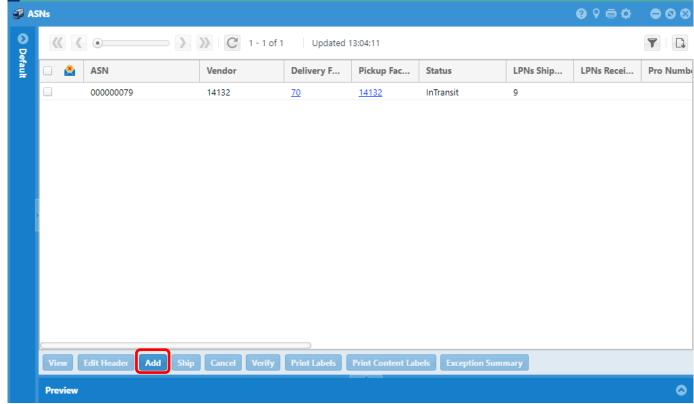


Create ASNs

Select ASN from Menu or from Pinned Tile on Workspace

Click "Add"

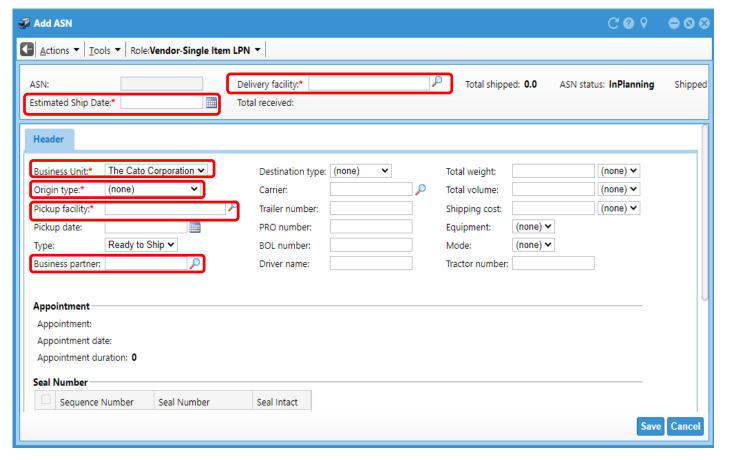






Create ASNs (continued)

• Input the required information



Delivery Facility:

- If shipping Directly to our warehouse, Enter:

70 (CATO,70)

- If shipping via one of our domestic consolidators, Enter:

C-JDT –for **east coast** consolidator **JayDee Trucking**

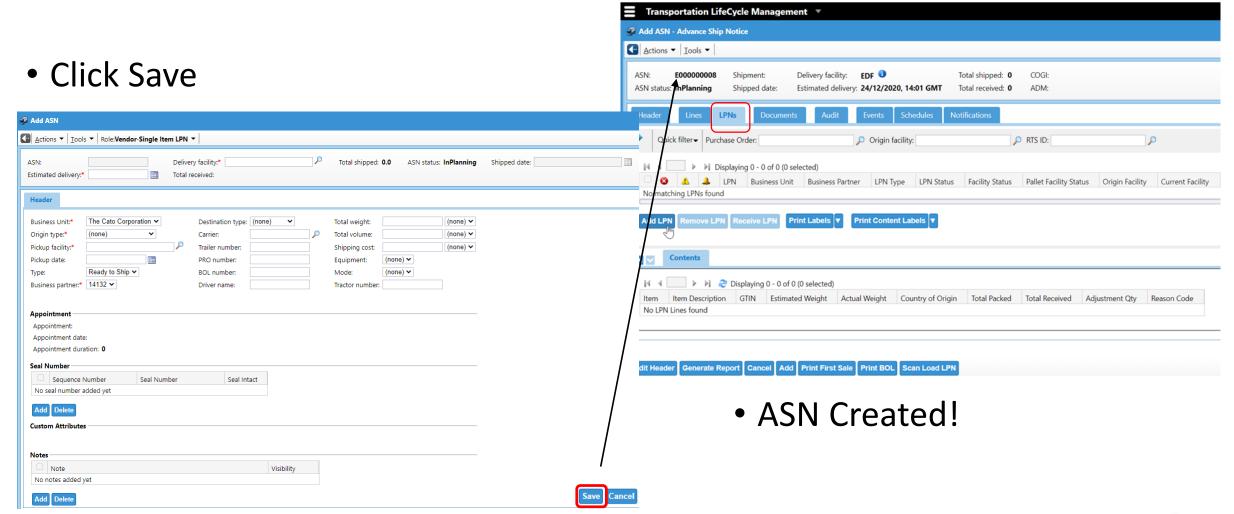
C-CTX –for west coast consolidator City Logistics

(See pages 18 & 19 for more details)

- Estimated Ship Date: Enter date you think delivery will be shipped
- **Business Unit:** = The Cato Corporation (will auto populate)
- Origin Type: = Select 'Supplier'
- **Pick Up Facility:** = (V+ Your Vendor Number ex: **V1234**)
- Business Partner: = Your vendor number (will auto populate)



Create ASNs (continued)



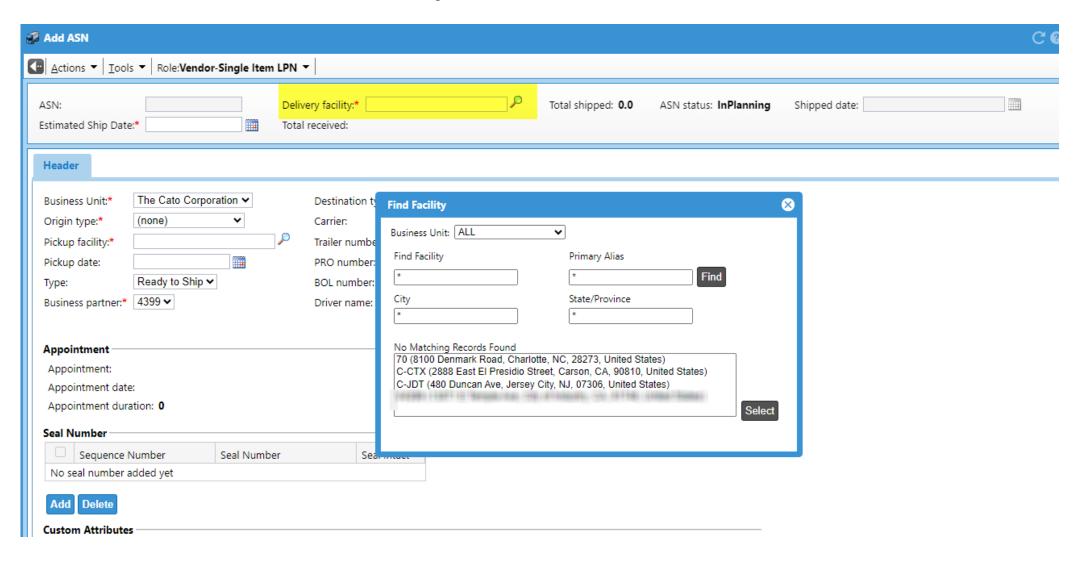


Shipping to Domestic Consolidators

- If shipping via one of our domestic consolidators, choose the appropriate Delivery Facility during ASN creation.
- Values for Delivery Facility:
 - 70 continue to use this value if the goods are being shipped directly to Cato
 - C-JDT Use this value if shipping via our east coast consolidator JayDee Trucking
 - C-CTX Use this value if shipping via our west coast consolidator City Logistics
- When entering an ASN, a list of facilities can be shown by clicking the magnifying glass next to the Delivery Facility field.
 (see image on page 4)
- The consolidators will use EEM to receive the ASNs and LPNs.
- Cato <u>REQUIRES</u> that your ASN be marked as shipped when the goods are <u>dropped off to the consolidator</u> or <u>picked up by</u>
 <u>the consolidator</u>. Therefore, it is <u>imperative</u> that ASNs be put into shipped status prior to that receipt.
- Neither the consolidator or our DC can receive your goods until the 'SHIP' ASN process is complete in EEM, thus slowing down our receiving process. (Not completing the 'SHIP' ASN process in EEM WILL result in NON-REVERSABLE chargebacks)



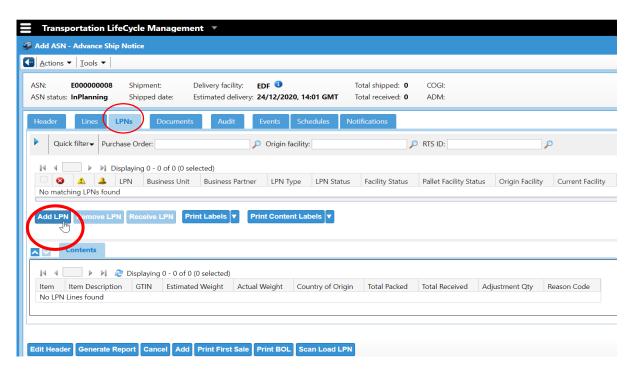
Delivery Facilities List





ASNs – Loading LPNs

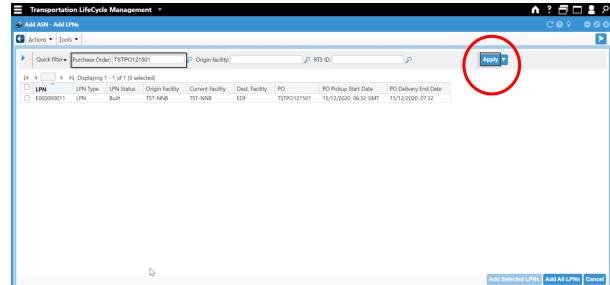
- 1st Click the 'LPNs' button (see circled below)
- Then Click 'Add LPN' button (also circled below)



Note: Populated screen will read "No Data Found" until you complete the step below.

• Type PO# in the search bar, and <u>Click 'Apply</u>', The LPNs in *Built status* for that PO will then be displayed.

If not filtered by PO#, All LPNs will be available.

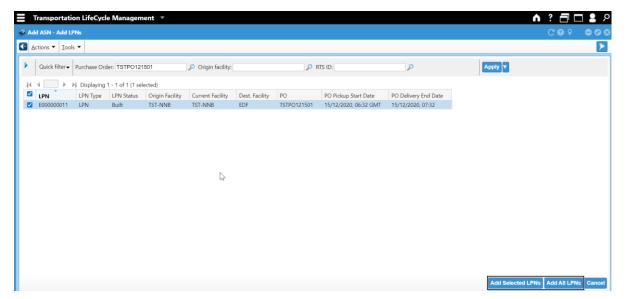


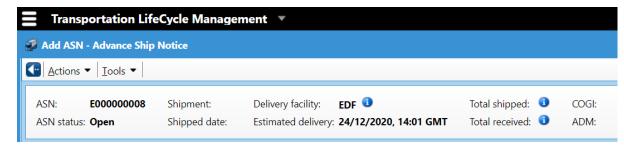


ASN – Loading LPNs

Note: This page will only display LPNs in a 'Built' status

- Click 'Add All LPNs' at the bottom right to select <u>all</u> LPNs from <u>all</u> pages. (This will add all valid LPNs for PO to your ASN)
- The individual LPN checkbox will select LPN from <u>current page only</u>. (This will only add LPNs you have selected/checked)





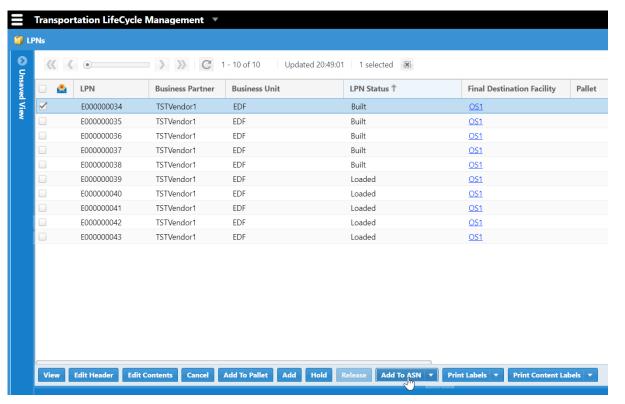
- Once an LPN is loaded, ASN status is updated to 'Open'
- *NOTE Please repeat the "Add LPN" process for all PO's being shipped on the same truck (adding all PO's for this shipment to the same ASN).

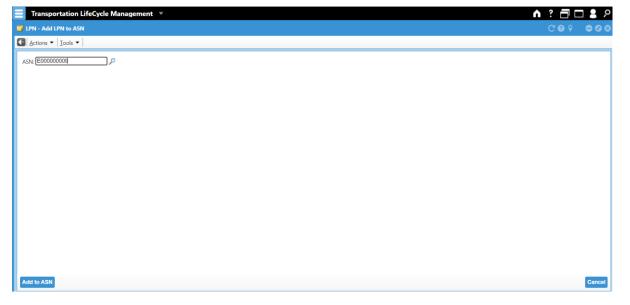


ASN – Loading LPNs

- LPNs may also be loaded onto an already created ASN by navigating to LPN list first, select LPNs, then click 'Add to ASN' button and specify correct ASN number
- When an LPN (Built) is added to an ASN, then status will update to 'Loaded'

*NOTE – LPN's FOR ALL PO'S SHIPPING ON THE SAME TRUCK MUST BE LOADED ONTO THE SAME ASN IN EEM







Shipping an ASN

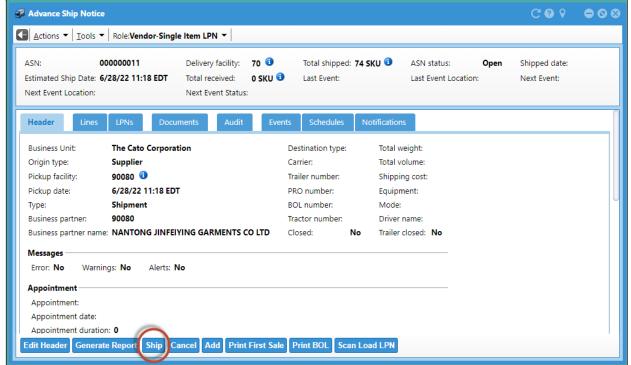
*NOTE – LPN's FOR ALL PO'S SHIPPING ON THE SAME TRUCK **MUST** BE LOADED ONTO THE SAME ASN IN EEM

• After loading all necessary LPNs to the desired ASN, make any edits (Edit Header) or changes necessary. Then click "ship" to move the ASN from "Loaded" to "in-transit."

*Please note – Any changes/edits to your ASN <u>MUST</u> be made <u>BEFORE</u> clicking "Ship".

Click 'SHIP' - (Only click when load has been picked up by or delivered to the consolidator.)

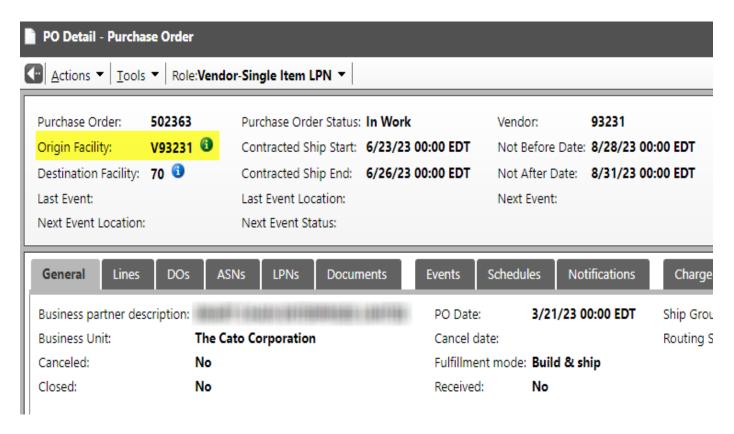
*NOTE: Not clicking SHIP or clicking it on the incorrect day could result in chargebacks being generated.





When a PO is interfaced into EEM, its origin facility is assigned the default facility that is created for each vendor when the vendor is created. That default facility is V+vendor number. For example: V12345

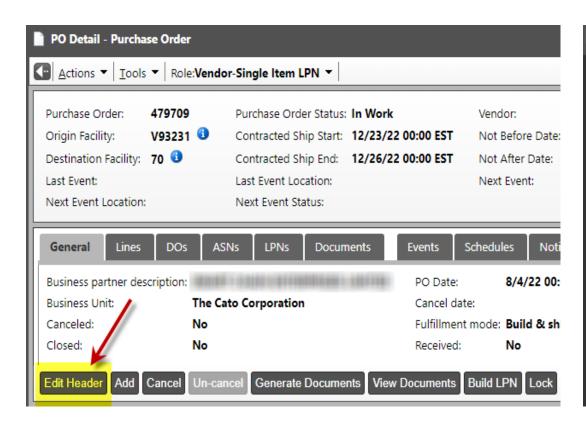
Additional facilities can be added and used in EEM. Please contact <u>vendor_compliance@catocorp.com</u> to request a new facility record or to request an update to an existing facility record.





Once more than one facility is set up, the origin facility can be changed on a purchase order in 1 of 2 ways.

- 1) Navigate to the PO Detail screen and press Edit Header (fig 1)
- 2) On the PO filter/search screen, select the PO, and press Edit Header (fig 2)



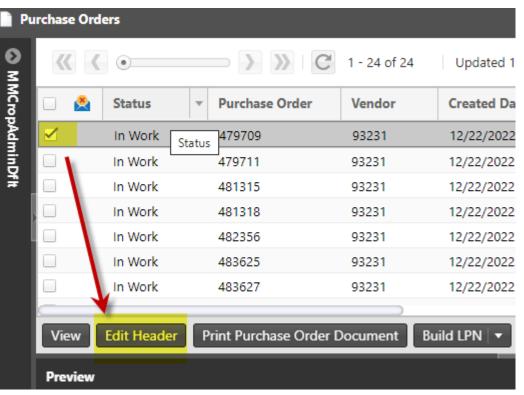


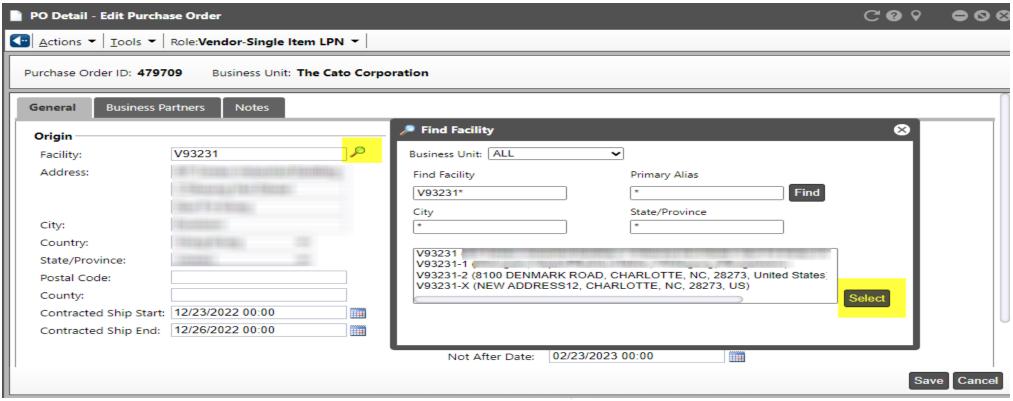
Fig 1 Fig 2



The Origin Facility can be changed by:

- Press the magnifying glass to bring up the Find Facility dialogue window and select the appropriate facility or
- Type the facility alias in the Origin Facility Then press Save.

There is no need to change the address fields. These will get picked up from the facility entered into the Origin Facility field. The ONLY field that should be modified on this page is the Origin Facility field. Please DO NOT change any other field. Doing so could cause transmission errors.

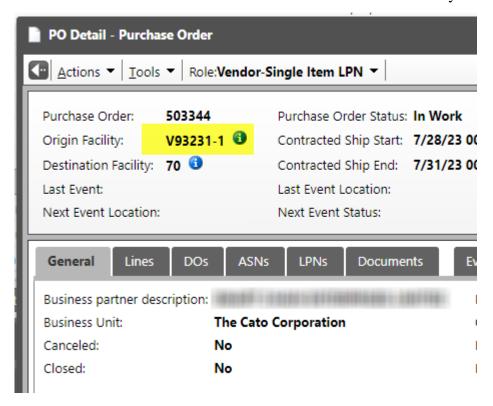


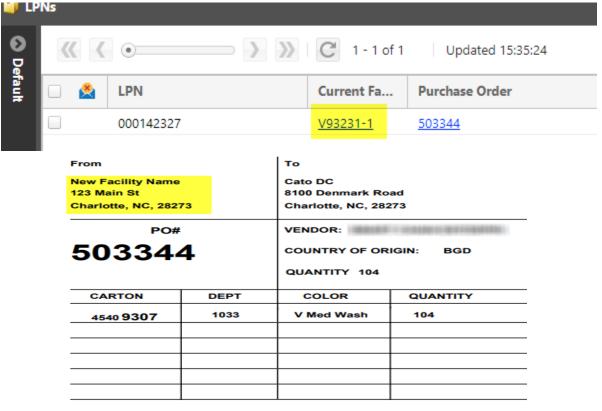


The PO will be updated with the new facility.

LPNs built after the PO has been updated will reflect the new facility also.

And the labels for those LPNs will show the new facility name and address







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Cato recommends setting the default facility name and address to the facility that the majority of the POs are shipped from. Cato can change the default facility name and address, or, can set up additional facilities for each vendor should the need arise.

Please contact <u>vendor_compliance@catocorp.com</u> to request a new facility record or to request an update to an existing facility record. When doing so please specify:

- Facility Alias Cato will prefix all additional facility aliases with Vxxxxx- (where xxxxx represents the vendor number). Cato will create suffixes beginning with '1' and continuing 2,3,... unless a different suffix is specified.
- Facility Name Even if it's the same as the Vendor Name
- Complete Address Labels will only reflect as much of address line 1 that will fit on the label.



FAQs

When building LPNs, how do I know what number to put in Qty to Pack Per LPN?

- When shipping crossdock, your Qty to Pack Per LPN will be 1 (don't forget to check "Build Remaining")
- When shipping multiple packs per carton, the number will equal the number of packs you are putting in each carton

Can I load Multiple POs onto an ASN?

- Yes! This is preferred! Create your LPNs for each PO. Create an ASN. Click 'Add LPN' for one PO and then another.

When should I start using the labels from EEM?

- Now! This is a required process, not doing so will result in chargebacks. Please be sure the label matches the contents of the carton it is on.
- Need help? Please contact <u>vendor_compliance@catopcorp.com</u>

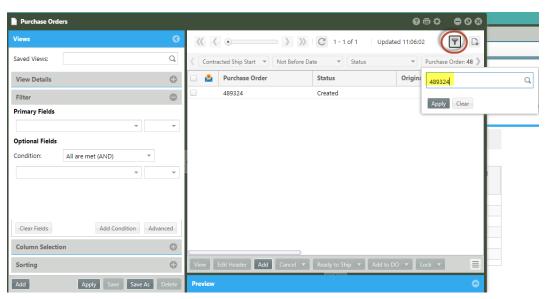


Tips

• When using the 'Document Printer,' it is possible to select this field on the PO Detail screen. There will be a print option after each LPN is setup. You can also print labels from the ASN screen. (more information on printer setup/printing beginning on page 49)

*It is very important to ensure that each carton is correctly labeled.

- The Country of Origin field has a maximum of 4 letters/numbers (Ex: CHN = China, GTA = Guatamala, etc.) (online references: https://www.iso.org/obp/ui/#search/code/)
- You can search for PO or ASN numbers using the little filter icon on their respective pages





Intro To Manhattan EEM-Part 2

For Cato Corporation & Associated Vendors

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Vendor Compliance@catocorp.com



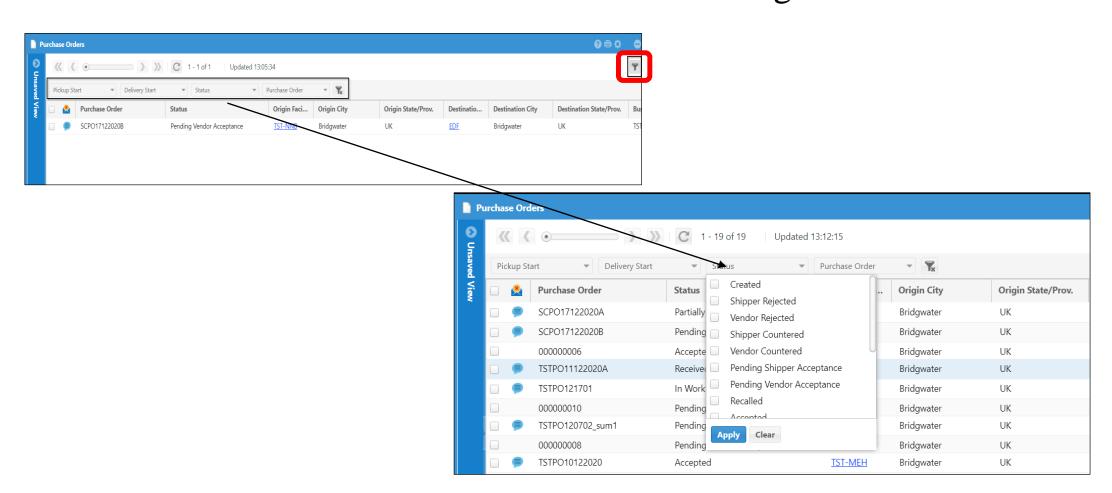
TOPICS

- Setting up Personal Filters
- Updating or Cancelling of LPNs
- Additional ASN Information
- Shipping Information
 - Over/Under of Shipped Quantities
- Printing of Labels
- Questions or Comments?



General EEM Navigation – Criteria & Filtering

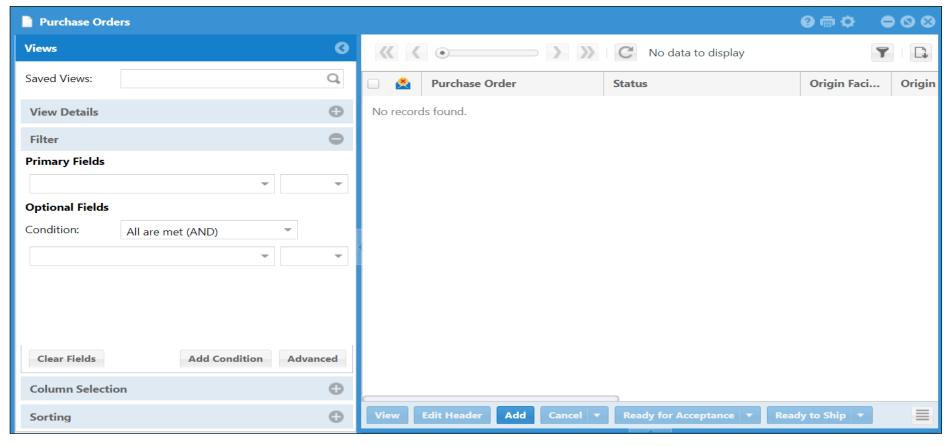
View Criteria and Filtering:





General EEM Navigation – Views

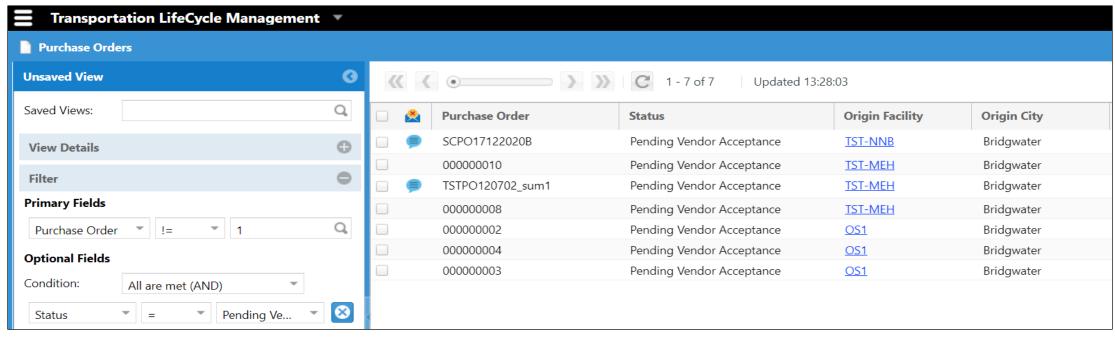
- Views provide quick navigation and access to data.
- Views are similar to filters





General EEM Navigation – Views

- To create a view, select the icon and create name.
- Click the opicon to Add/Remove a condition. Select "Clear Fields" button to remove all fields
- Views can be saved and accessed for future use by clicking "Save As" button and using the "Saved Views" search field's magnifying glass to find your saved views.



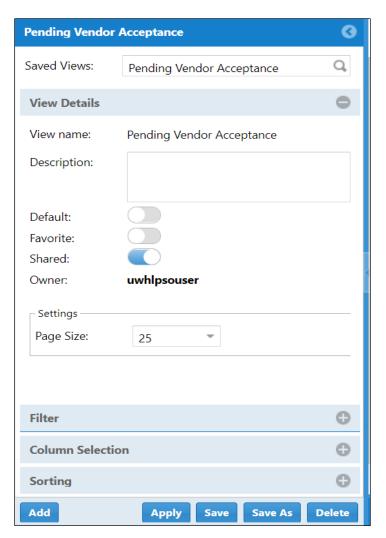
^{*}Example of basic filter for customer vendors where Purchase Orders not equal to 1 & in Pending Vendor Acceptance status



General EEM Navigation – Views

Three different actions can be applied:

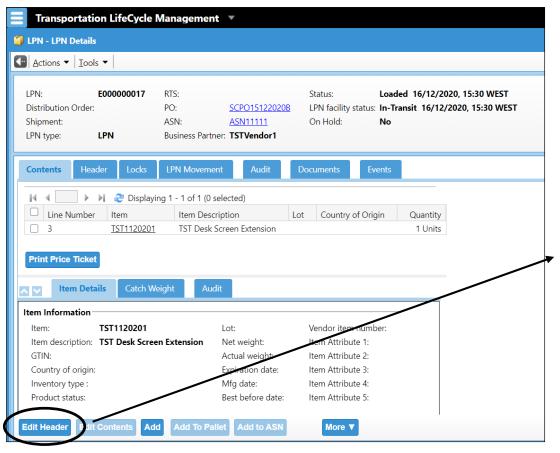
- <u>Default</u> will be default view for that page
- Favorite will be listed in favorites when searching views
- Shared other users can login and see the view

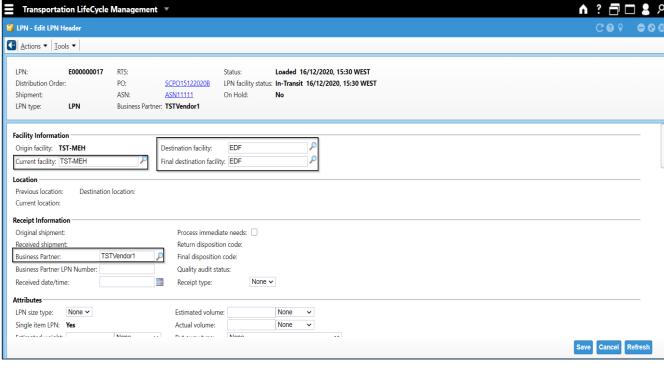




LPNs – Updating LPNs

- As long as an LPN is not loaded onto an ASN, it can be updated/edited
- The "Edit Header" button allows you to update weight, package type, facilities and business partner.
- When updating the LPN, individual lines must be changed

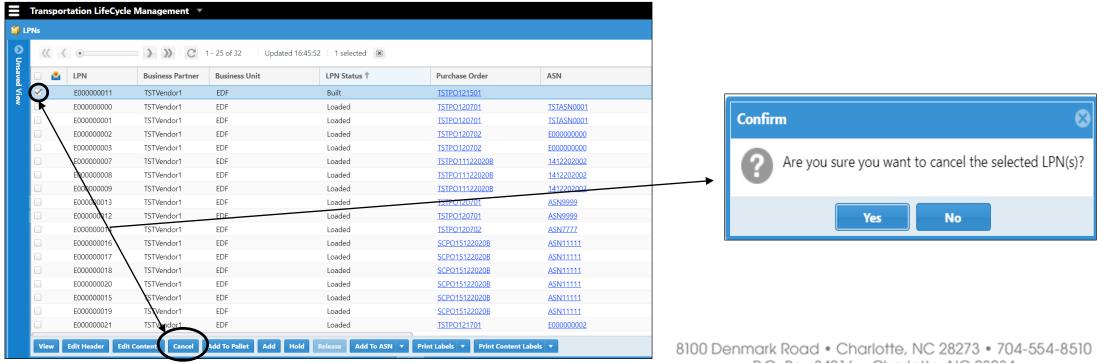






LPNs - Cancel

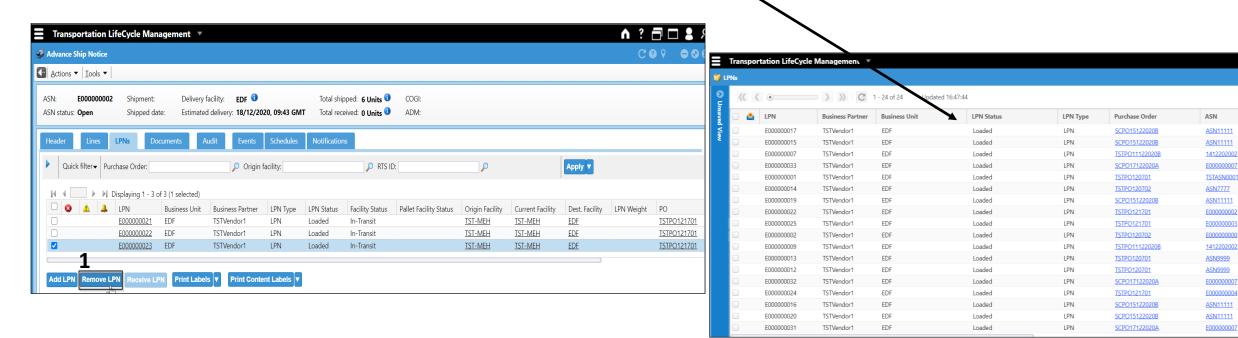
- To be canceled, the LPN must be in BUILT status
- LPNs can be canceled by suppliers from the LPN list screen.
- When canceled, all contents of the LPN are re-applied to parent PO and packed quantity is decreased appropriately.





Remove LPNs – Remove from ASN

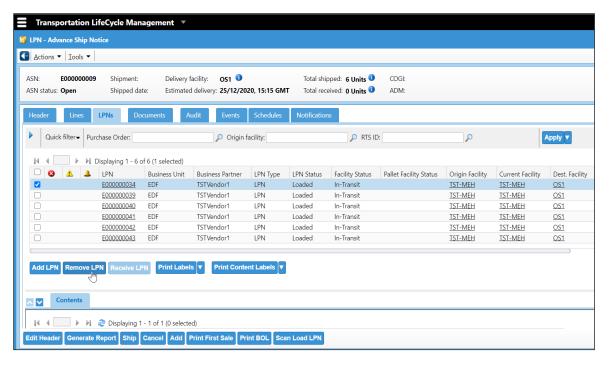
- If an LPN is loaded onto an ASN that hasn't shipped, you can remove the LPN by clicking Remove LPN button (ex short shipping)
- LPN will go from 'Loaded' to 'Built' Status

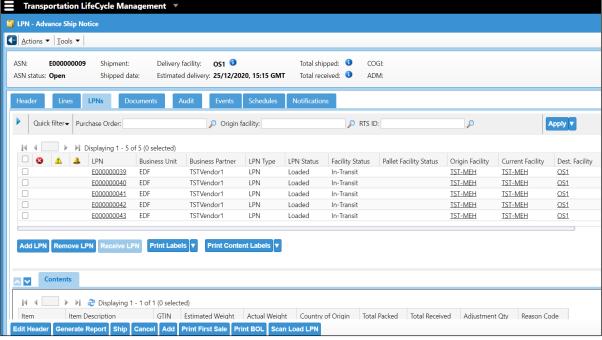




Remove LPNs – Remove from ASN (cont.)

- LPNs can only be removed from ASNs not yet shipped.
- Select LPN from ASN LPNs tab and click 'Remove LPN'
- Once removed from ASN an LPN can be loaded onto a different ASN.

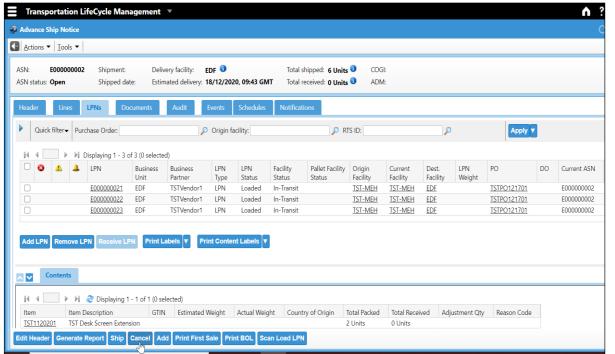


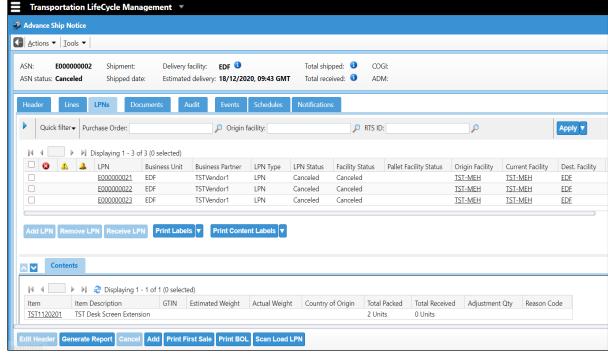




ASNs – Cancel

 ASNs in "In Planning" or "Open" status can be canceled by clicking the 'Cancel ASN' button on the ASN details Screen.

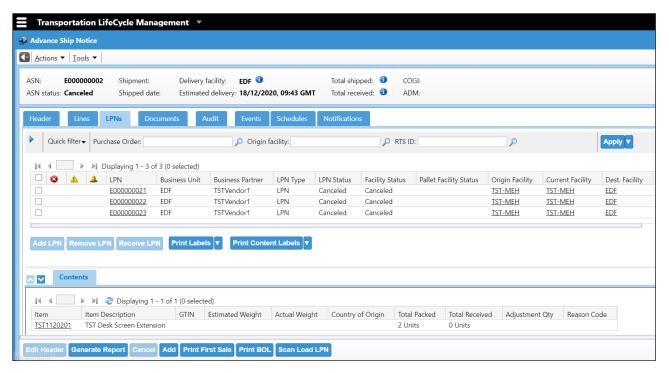


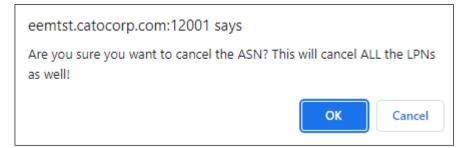




ASNs – Cancel (cont.)

• If ASN is 'Open' when canceled, EEM also cancels all of the LPNs on the ASN

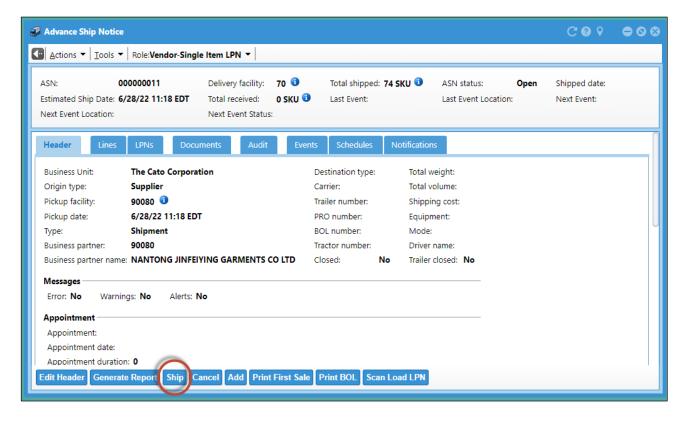






Shipping an ASN

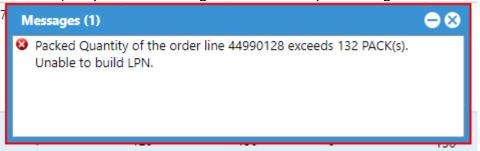
- After loading all necessary LPNs on to the desired ASN, click "ship" to move the ASN from "open" to "in-transit."
- *Please Note: You should ONLY click 'SHIP' when the load has been Picked Up or Delivered To the consolidator
- *Please note be sure to make any changes/edits to your ASN <u>BEFORE</u> clicking Ship.





Over-Shipping

• Over-shipping beyond a certain percentage is not allowed. The following error message will be displayed. The exceeds value (132) in the message includes the percentage.



- If over-shipping beyond this percentage is required, contact Cato.
- An ASN's status will go to 'Receiving Started' once the first LPN is received and then to 'Receiving Verified' once all LPNs received.

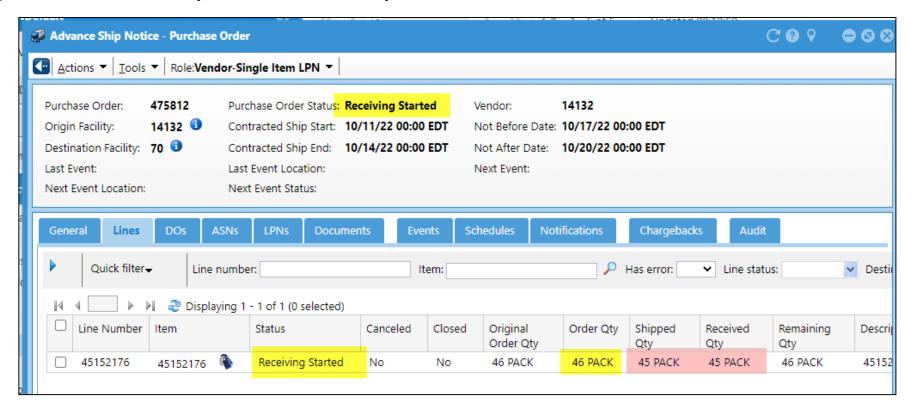
*	ASN	Status	Vendor	LPNs Ship	LPNs Recei	Total Received	Total Shipped	Shipped Date
	000000005	InTransit	14132	65		0 PACK	155 PACK	10/18/2022 12:10
	000000004	Receiving Verified	14132	69	69	93 PACK	93 PACK	10/11/2022 13:41
<u> </u>	00000003	Receiving Verified	14132	328	328	806 PACK	806 PACK	10/6/2022 13:36
	000000002	Receiving Verified	14132	45	45	179 PACK	179 PACK	9/28/2022 12:44
<u> </u>	00000001	Receiving Verified	14132	320	320	433 PACK	433 PACK	9/23/2022 16:30



Under-Shipping

Example: PO line was short shipped

- Notice the PO and the PO lines status goes to "Receiving Started".
- It would remain visible on your screen until the system archives and purges.
- Purges are currently set at 180 days.

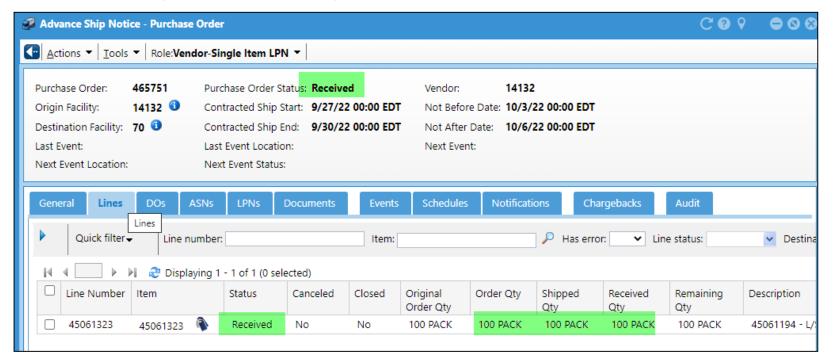




Received in Full Shipping

Example: This PO was shipped and received in full.

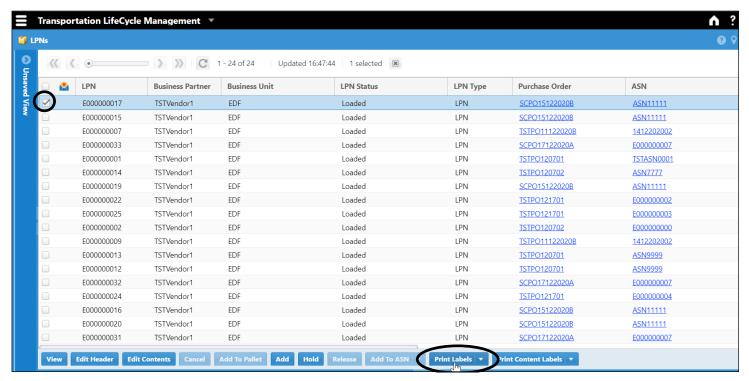
- The status goes to "Received"
- It would remain visible on your screen until the system archives and purges.
- Purges are currently set at 90 days.





LPN – Print Labels

- LPN Labels can be printed from multiple pages, including LPN list.
- Select LPN and click "Print Labels", then select appropriate label printer and click "Print" button.





Labels can be printed to two types of printers

- 1. Document Printer These can be any printer defined at the operating system level. Printing to this option in EEM brings the output to one or more browser windows in a .pdf format. Scaling is necessary to fill out the 4x6 label as much as possible, which will allow the barcodes to be as large as possible for Cato's new automatic receiving scanners. The direction of the scaling will depend on if printing to true label printers or if printing to laser printers with label stock.
- 2. Network Attached Label Printers must be Zebra or Monarch label printers
 These are defined in EEM (see pages 44-46). Using this type of printer definition does not require any additional scaling.

Configuring Network attached Label Printer

To add printer:

- 1. Navigate to Menu Printers →
- Menu

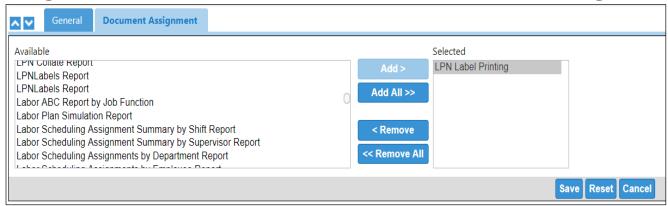
 printers

 printers

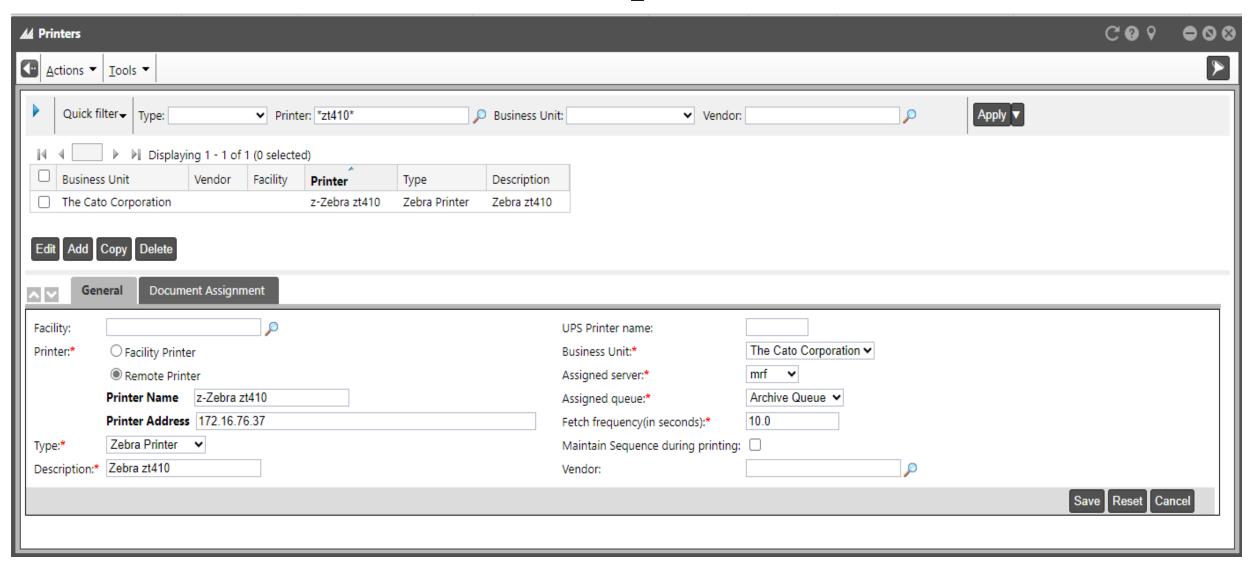
 Extended Enterprise Management)

 Printers (Extended Enterprise Management)

- 2. Click add
- 3. In the General Tab: Populate the fields presented (Printer, Printer Address (IP), Type, Description. The remaining fields can keep the default values.
- 4. You can add, delete, and edit the existing printer attributes in this page.
- 5. In 'Document Assignment' tab, select 'Add' LPN Label Printing, then click save.



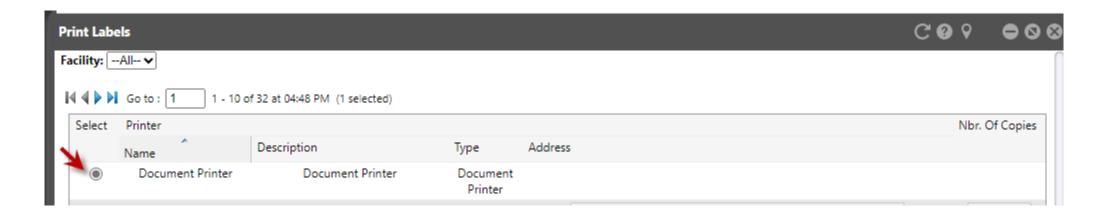
Configuring Network attached Label Printer Example





Printing to the Document Printer

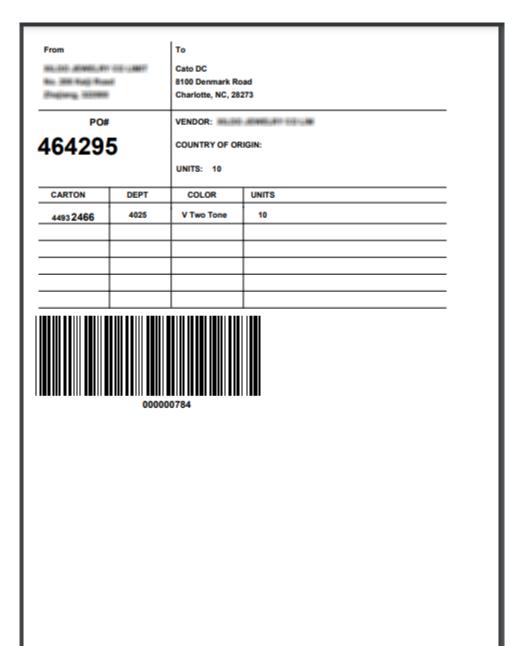
Chose the Document Printer in the dialogue window after pressing Print Labels button





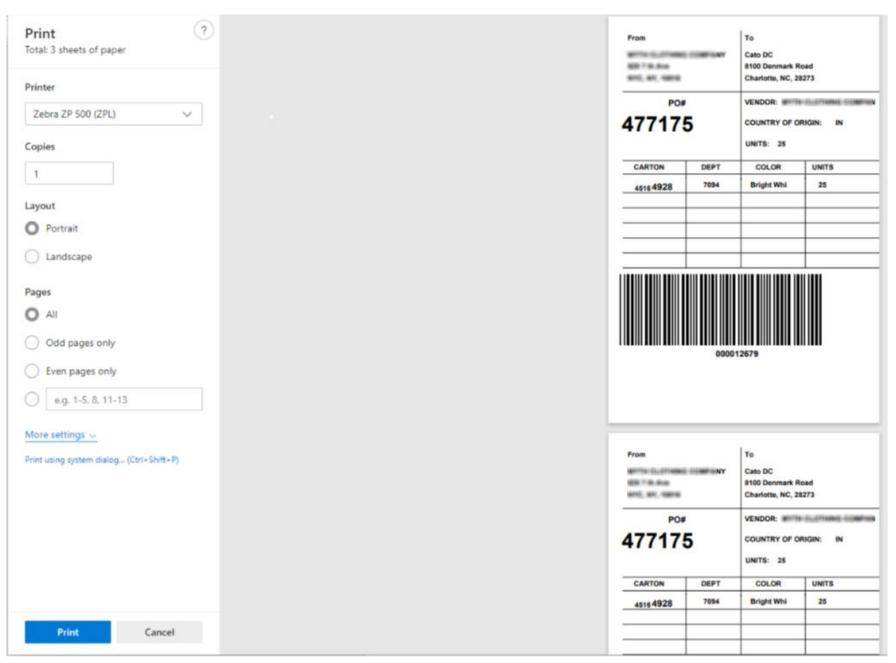
Shipping Label Example using cut sheet/document printer.

Note: printing instructions and set-ups may vary depending on vendor-specific printer availability





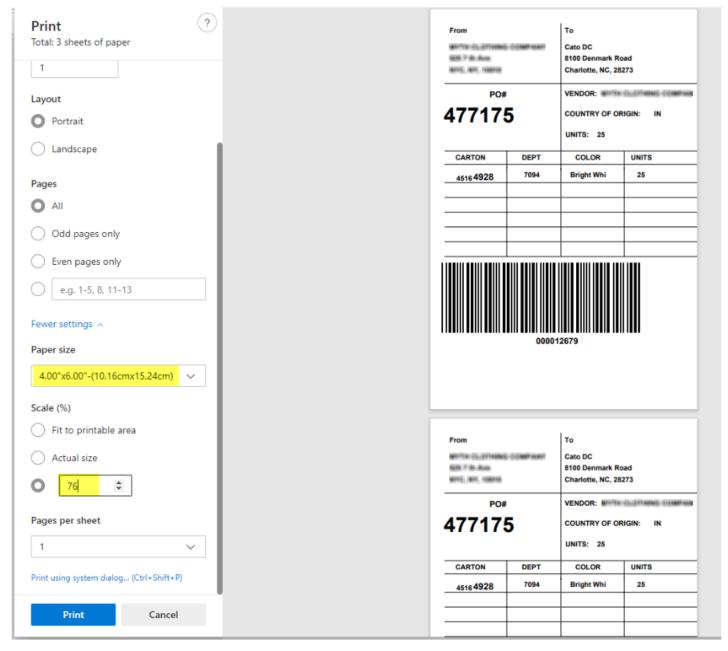
Configure Direct Attached Label Printers (Zebra, Monarch, ZPL compatible)





For label printers (ex Zebra) directly attached to PC

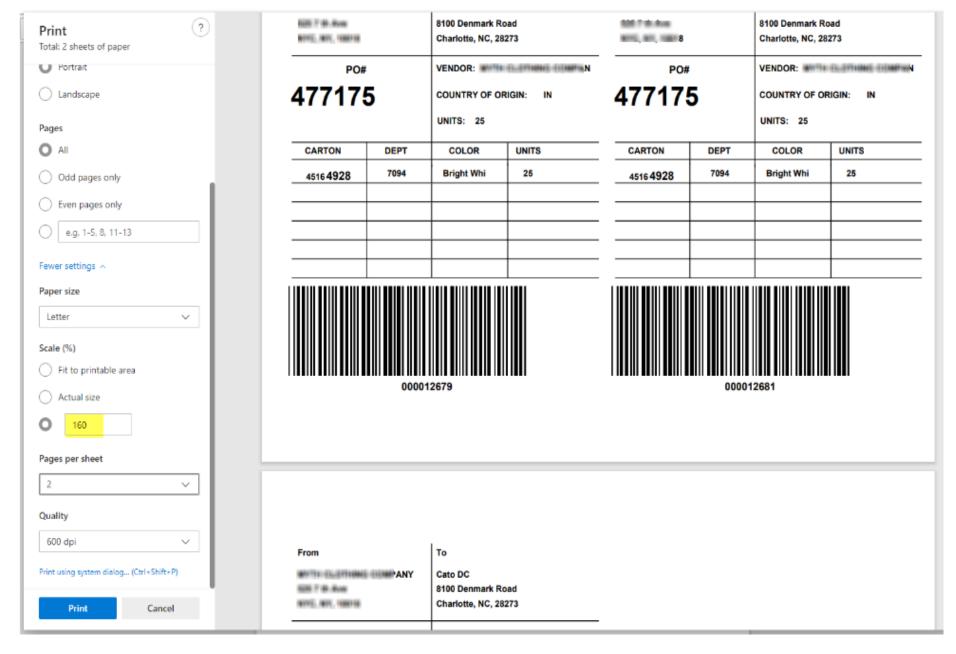
- Doc printer creates cut sheet
- PDF -> Save and print
- Print → More Settings → Change scale to around 75%





Any Non-Label Printers (ex inkjet, laserjet, etc)

- Print→Scaling/resizing options (properties)
- Custom scale set to 160%





Labeling of LPN

- Always consult the logistics guide for the most current labelling instructions
- Label should be placed on <u>short side</u> of box, not long side:











EEM LPN BARCODE LABEL

LPN Barcode Label Placement - New 4" X 6" White Thermal Label

- LPN Barcode label must be place on the <u>short side of the carton</u> in an upright position, centered in the middle of only 1 side of the carton.
- Vertical Label Placement Only: Place LPN barcode label in an upright position, barcode must be read vertically. Do not place sideways or diagonally
- Invalid placements of the LPN Barcode Label will result in a \$200 LPN chargeback.



Valid Placement (short side)





Invalid Placement (long side)



 Cartons less than 6" in height, the vertical label format may be overlapped from the top of the carton and the barcode must not be folded.



Valid Placement







EEM LPN BARCODE LABEL

LPN Barcode Label Guidelines & Specifications

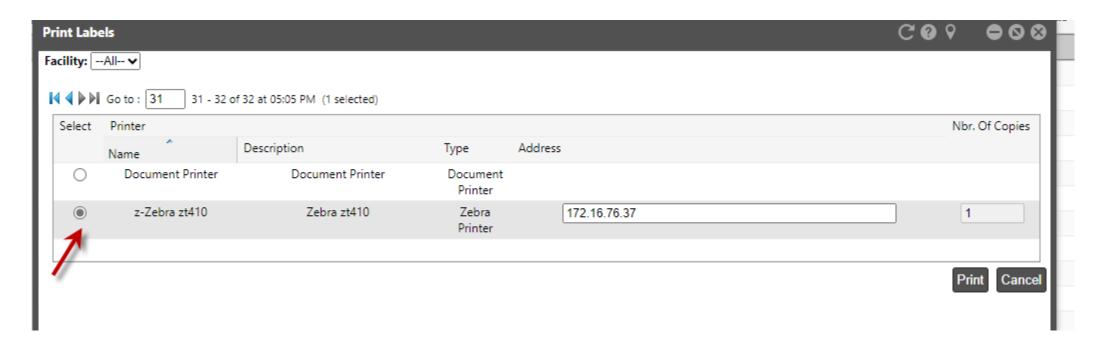
- Each carton packed with merchandise for a single PO and Carton ID number MUST arrive with a
 valid LPN barcode label.
- Failure to place valid/compliant LPN labels on all cartons shipped to our DC will result in an automatic \$200 chargeback Per PO/Carton ID#.
- The pack/sku quantity listed on LPN labels created in EEM and placed on cartons <u>Must Equal</u> the
 pack/sku quantity packed inside cartons. (ALL quantity changes to the LPN LABEL MUST be
 done in the EEM system and CANNOT be changed by hand).
- The PO and Carton ID listed on the LPN Barcode Label MUST match the merchandise packed inside carton.
- LPN barcode labels must be created in the Manhattan EEM system provided by The Cato Corporation.
- NO DUPLICATE LPN BARCODE LABELS ALLOWED ON CARTONS Each LPN barcode label placed on cartons MUST have its own distinctive EEM barcode number.
- Each LPN barcode must be legible and the print quality of barcode MUST be good. <u>The Barcode scan ability CANNOT BE DISTORTED!</u> This includes, but not limited to: lines through barcode, wavy barcodes, spotted barcodes, print too light/dark, etc.
- <u>LPN LABEL PRINT SIZE</u> Labels must be printed according to the scale settings provided in the EEM Vendor Training Help Guide (pages 48 – 55). Print on LPNs cannot not be too small or too big and cause the barcode scan ability to be distorted.
- LPN barcode label must be printed on 4" X 6" white thermal label in a portrait format.
- When shipping cartons UPS or FedEx, do not combine the EEM LPN Barcode Label with the carrier-shipping label on the short side (width) of the carton. Carrier label must be placed on another side of the carton.
- There should not be any tape, any additional barcodes, any markings, or covering adjacent to any part of the shipping label that would interfere with the barcode scan.
- . LPN labels should be applied without any wrinkles running through the barcode symbols.
- LPN labels should not be wrapped on any edge (corner) of the carton. Wrapped labels impact
 the scan ability of the barcodes and expose the wrapped portion to more wear.
- · EEM produces LPN labels with code 39 as the barcode symbology.
- A chargeback of \$200 per PO/Carton ID# will be incurred for EACH LPN Barcode Label noncompliance.

AN ADDITIONAL HANDLING FEE OF \$30 PER HOUR (with a minimum of 5 hours) will be applied to each PO/carton ID, if cartons arrive to our DC with LPN violations that require CATO to create/print LPN's, and/or label/relabel cartons in our DC.



Printing to the Network Attached Label Printer

Chose the Networked Attached Label Printer (defined in page 10) in the dialogue window after pressing Print Labels button





Adding Users

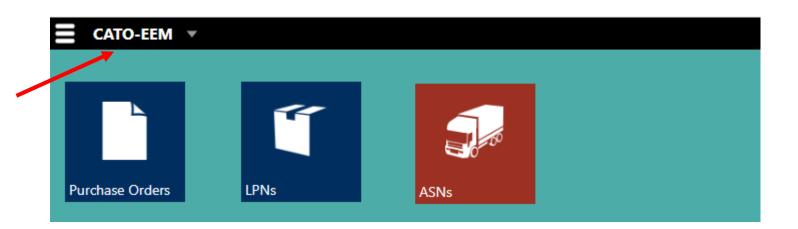
How to Add Additional Users in Manhattan – EEM For Cato Corporation & Associated Vendors

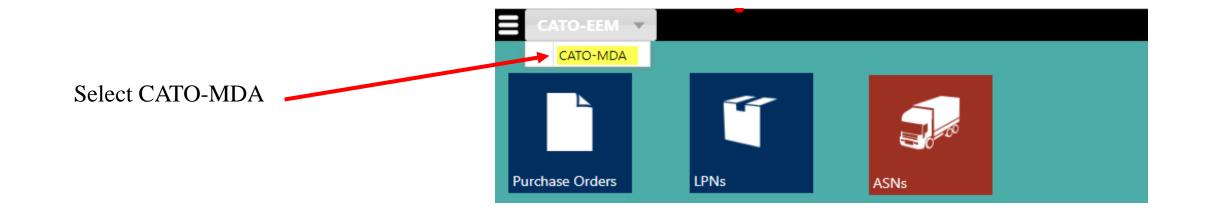
For questions or support, please contact

<u>Vendor_Compliance@catocorp.com</u>



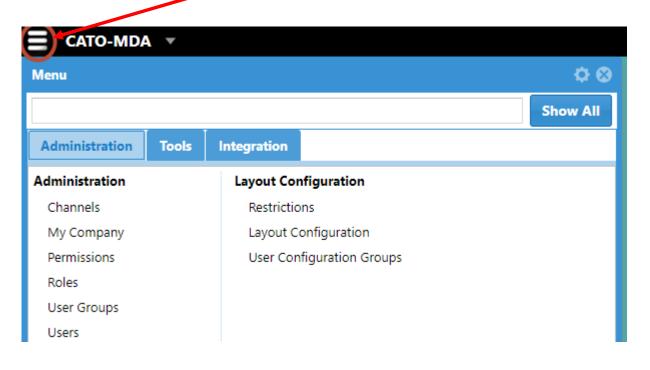
To add a user, click on CATO-EEM



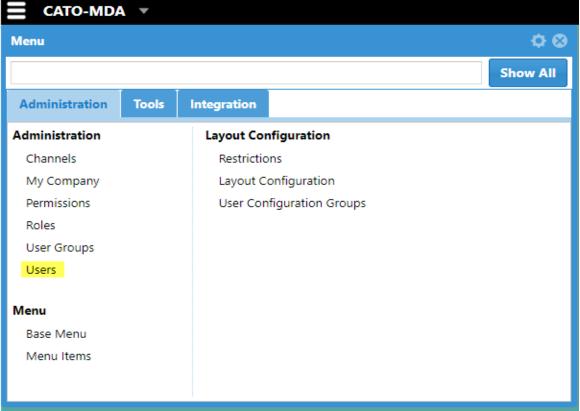




Click on menu bars

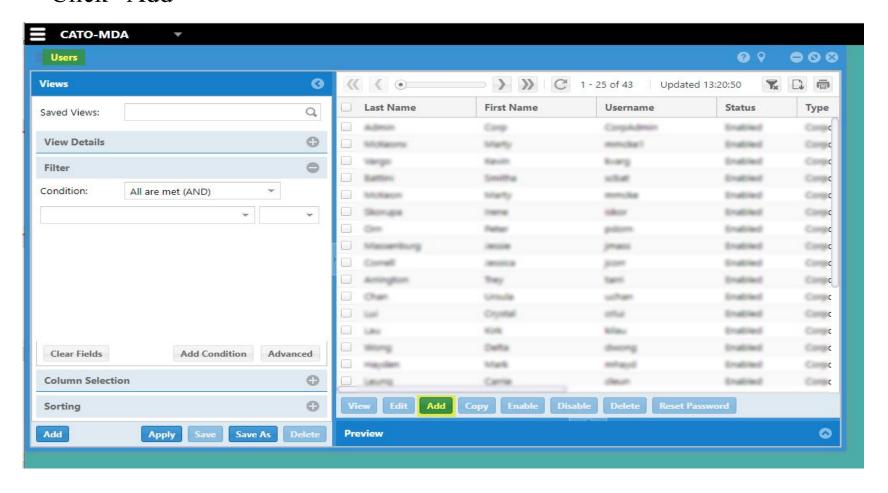


Select "Users"



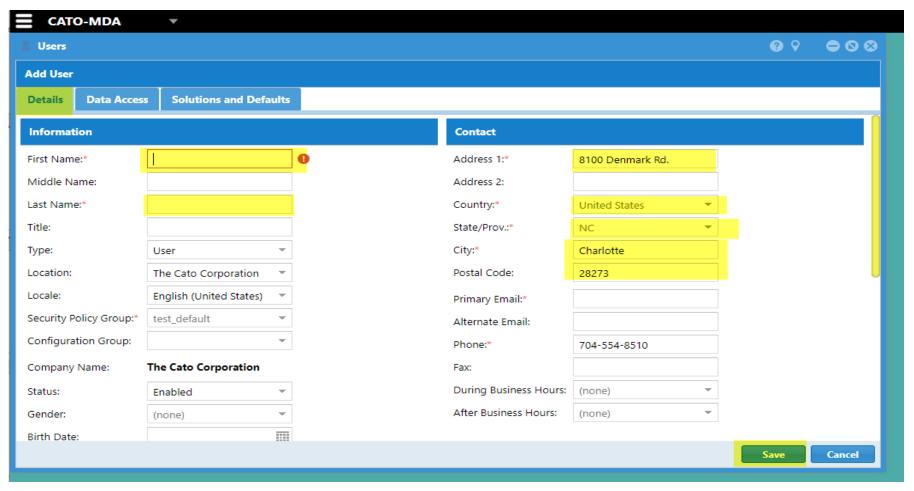


Click "Add"



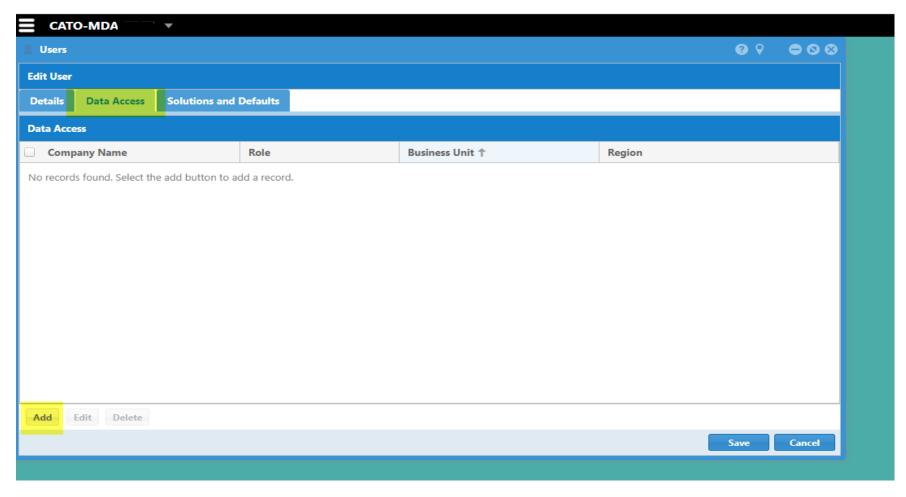


Enter user info and click "save."





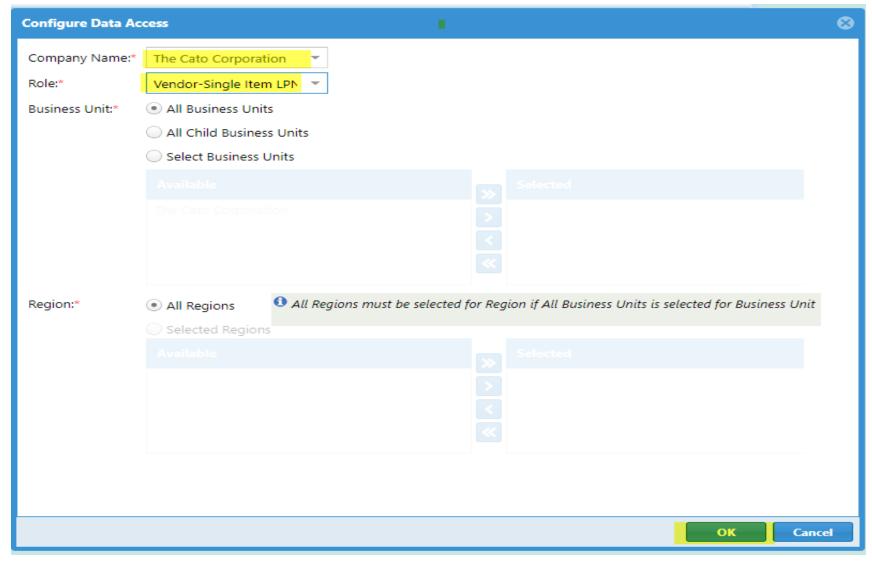
Select "Data Access" and click "Add."





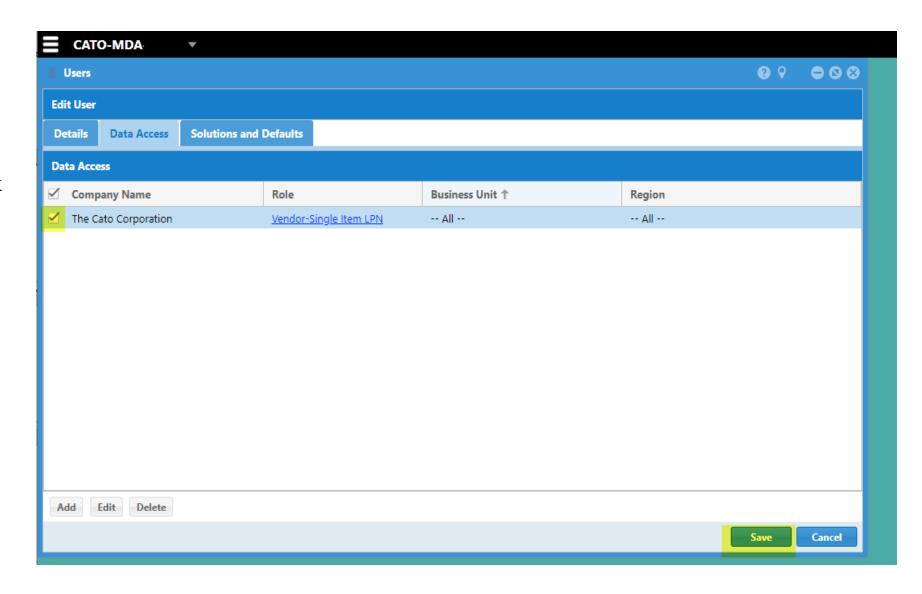
Enter Company name and select "Vendor – Single Item LPN" in the drop-down menu. Select business unit and region.

Click "OK."





Select Company Name and click "Save."





You have successfully created a user! Check Solutions and Defaults.

You can choose to edit here if necessary.

If everything looks correct, return to CATO-EEM —

